## OFFICE OF THE ATTORNEY GENERAL Civil Rights Complaint Form

SCOTT HARSHBARGER ATTORNEY GENERAL

RETURN TO: CHRISTINE HENEGHAN



Civil Rights Division One Ashburton Place Boston, MA 02108 (617) 727-2200 (617) 727-4765 (TTY)

If, due to a disability, you seek an accommodation in filing a complaint, please call 727-2200 or TTY 727-4765.

	COMPLAINANT BHA Europage COMPLAINT AGAINS	I BWA
Name		nmint, supt.
Addr	ess 125 Amony stood # 434 Address 125 Amony street	Ph# 108
K	expuly man ozila Roxbury ma ozi	19
Phone	e # (home) 617/522-6054 Phone # (617) 988-3421	WORK CENTER
Work	x # (other) 617) 988-5096 Relationship to you NONE	to number
NAT	URE OF COMPLAINT (please check)	•
(1) (2) (3) (4) (5)	Employment Discrimination  Housing Discrimination  Credit Discrimination  Harassment  Other Marking Lass Dupte Starts False must of Statements Annie	ust me
If you (you i	u have checked any of the above, please indicate the basis of civil rights violation or discrim may check more than one category):	ination below
	Race National Origin Disability Religion Sexual Orientation	Gender
	AgeEthnicitySection 8 Status (Housing)Children (Housing)	•
	Public Assistance (Housing)Marital Status (Housing)	
	Retaliation for Filing a Complaint Other:	· · ·
(6)	Complaint Against Police Officer/Department	
	(City/Town)	· · · · · · · · · · · · · · · · · · ·
	(o/ver)	

### Privacy Act/ Freedom of Information Act Request

Attn: MK JoyCE TogNACCI Director OF Human Reserves This is a request under provisions of Title 5 USC, Sec. 552, the Freedom of
Information Act, and Title 5 USC, Sec. 552a, the Privacy Act.
Please furnish me with copies of all records on me retrievable by the use of
an individual identifier and by the use of any combination of identifiers (e.g., name
+ date of birth + Social Security number, etc.) that are contained in the following
systems of records: A CopyED Att my personal Records ON FILE
At the Human Resources Depostment Buston Housing Authority
In order to identify myself and to facilitate your search of records systems, I provide the following information:
MERINISA TAMES FRANKLIN
Last Name / First Middle
125 Amrey Shuf #434 Porbully MA 02119
11/18/1954 BEAUTIST, S.C., MALE 253987796/ Date of Birth Place of Birth Sex Social Security Number
I pour Requesting this FORTHAMATIONS to MAKE SURE
- From Pegins 100 100 Survey of Fort - Sale
that Noting in my File i don't flow. I me tiling
A Comphints in Futher IF my peoblem Risk Again
In the event that any part or all of my records are withheld, I request a
complete list of all records being withheld and the specific exemption being
claimed for the withholding of each.
In the event that search and copying fees are estimated to exceed \$ 25.00
I request an opportunity to review such records, or to have a duly authorized representative review such records, in order to select those to be copied.
If you have any questions regarding this request, please telephone me at
of the state of th
above address,
As provided for by Sec. 552 (a)(6)(i) of the Freedom of Information Act, I shall expect to receive a reply within ten (10) business days.
Sincerely,
( Comas F ///annixa
TOWER TO THE OWNER
HAUSE .
James F. Mennigh Deember 10, root



#### **BOSTON HOUSING AUTHORITY**

**Human Resources** 52 Chauncy Street, 9th Floor Boston, Massachusetts 02111 Phone: 617-988-4090 Fax: 617-988-4291

TDD: 800-545-1833, ext. 420

### MEMORANDUM

() Urgent

Please Reply by:

TO:

James Mervin, Resident

FROM:

Joyce Tognacci, Director

**Human Resources** 

Custodian

DATE:

December 7, 2004

SUBJECT:

Letter dated December 2, 2004

I am in receipt of your letter dated December 2, 2004.

This is to inform you that I cannot provide the information you are requesting. Employment records of BHA employees are not shared with other employees and are kept confidential.

THE Dept. OF Civil Rights Agree that; December 08, 2004
Shoulit be Restricted From Arenes At Annu Roxbury, MA. 02119
THAVE Noting in white fin

Temples won 122 ON November 04, 2004 MR. Steve BARRY First A Letter 40 Joyce Tognace: MAKING FALSE MENT OF Statisments about MR And Lyping on this Staff members to Keep me out or the ERS. Department I Howk Worked For Tyens Never WAS Repicted MAD AN AREA in Building Art Amony st. Apantment. MR Steve Barny Stated in that I Am Treat do him and his Staffs. ON November 05, 2004 NOT EVER NEVER goes into that BRS. Department Again by Sheet MANAGERS. I WROTE A LETTERS ALL PARTY & that I my Civil Rights has been voilated and discommed Against,



## BOSTON HOUSING AUTHORITY 52 Chauncy Street Boston, Massachusetts 02111-02375

617-451-1250

November 22, 1996

Mr. James F. Mervin, Sr. 94 Mt. Pleasant Avenue Boston, MA 02119.

Dear Mr. Mervin:

This letter is to confirm your acceptance of the offer of employment with the Boston Housing Authority.

Specifically, we are please to offer you the position of Resident Custodian at the Amory Street Development at the salary of \$28,455.96 per year. Your first date of employment will be December 2, 1996.

Please report directly to the Human Resources office on the 9th floor for orientation. In order to process your paperwork the following documents are needed.

- A) State Driver's License or State I.D. Card and:
- B) Social Security Card or Birth Certificate.

I look forward to your arrival and welcome you to the Boston Housing Authority.

Sincerely,

Margarette J. Dukes

Special Deputy Administrator

Enclosure

cc: Vince Droser, Chief Operating Officer
Gwen Friend, General Manager
Reginia Dennis, Senior Manager

Personnel File

Filed 01/03/2005 Page 5 of 9 Case 1:05-cv-10044-RGS



OFFICE OF THE MAYOR THOMAS M. MENINO

July 13, 1998

Mr. James Mervyn Resident Custodian **Boston Housing Authority** 125 Amory Street Boston, MA 02119

Dear James:

Congratulations on winning the 1998 Liberty Mutual Group Customer Service Award! You should feel quite proud of your accomplishments.

The Elderly and Disabled Housing Division is an excellent example of creatively applying new skills to provide the highest level of customer service to the residents of Boston's elderly and disabled housing developments.

Again, congratulations. Keep up the good work!

Mayor of Boston

## Amory Street Apartments Task Force 125 Amory Street Boston MA 02119

To whom it may concern,

I am writing on behalf of the residents and Task Force of 125 Amory Street Apartments. We would like to give our strong support to James Mervin SR. We are very lucky to have James as our Resident Custodian here at Amory Street Apartments. He gives out excellent services to our tenants, and the building. He be sure the Amory Street Apartment is clean, and well keep. He is a very hard worker, reliable, pleasant, and accommodate to our residents.

Sincerely,

Prince E. Harrway 125 Amory Street Task Force president

Trince & Harmy

Amory Street Community

a Vinfen program

March 29, 1999

To Whom it May Concern,

I am writing on behalf of the Vinfen Community on the second floor of 125 Amory Street. The residents and the staff unanimously would like to offer their strongest possible support of James F. Mervin, Sr. He is hard working, dedicated, conscientious and good with details as well as exceptionally pleasant and cheerful. He is a rare individual with many talents.

James is a gift to all of the people who live here. He takes good care of people and he takes pride in his work. His attitude makes him a pleasure to work with. He has an amazing ability to keep working while he has a kind word for whoever passes by. Even the bulbs he plants out front respond exceptionally well to his approach to work and life!

James responds promptly and efficiently to all requests for his assistance. When he is not able to take care of a maintenance issue immediately, he makes sure he explains why and follows up on it as soon as he can. We would all be very disappointed if James was not able to continue in his position at Amory Street. I think it would take at least two average employees to do James' job and even then, it would not be done with the same grace and good humor!

Sincerely,

Peg Newman

Program Director

Peg Newman

125 Amory Street Suite 220 J.P. / Roxbury, MA 02119

> 617-522-8057 Fax 617-983-3741

Corporate Office 950 Cambridge Street Cambridge, MA 02141

617-441-1800

EDWARD M. KENNEDY
MASSACHUSETTS

## United States Senate

WASHINGTON, DC 20510-2101

March 10, 2000

Mr. James F. Mervin 125 Amory Street Apt #434 Boston, Massachusetts 02119

Dear Mr. Mervin:

Thank you for your thoughtful words regarding the work we have done on your behalf. It is only through constituent feedback that we can strive to create an even more efficient and responsive constituent services staff.

I hope that our assistance proved helpful and that your case was successfully resolved. Please do not hesitate to contact my office again in the future if we can be of service to you with any specific concern or matter with a federal agency. Again, I appreciate you sharing your kind remarks with us.

With best wishes,

Sincerely,

Edward M. Kennedy

2400 JFK Federal Building Boston, Massachusetts 02203

EMK: kmy

# Upham's Elder Service Plan



- Program of All-inclusive Care for the Elderly -

March 11, 2003

Division of Vital Records Insufficient Information 2600 Bull Street Columbia, SC 29201

To Whom It May Concern,

I am writing in regards to Mr. Robert Mervin. Mr. Mervin has been a member of the Elder Service Plan since 8-01-02. Mr. Mervin lives at 125 Amory Street in Roxbury Massachusetts with his son James Mervin.

Mr. Robert Mervin is a 70-year-old man who suffered from a stroke in 1999. As a result of the stroke, Mr. Robert Mervin is no longer able to sign his own name due to physical limitations. If you require further information, I can be reached at (617) 288-0970. You may also speak to our social worker Diane Staib if necessary. Thank you for your time and attention to this matter.

Sincerely,

Alex Fried, RN. CS